

Timing		Stakeholder Group Meeting 1 Agenda Item
09:30 – 09:40	1	Welcome from Chair
09:40 – 09:50	2	National Grid Introduction Personal reflection from David Wright and Phil Sheppard on why customers and stakeholders are important
09:50 – 10:50	3	Member Introductions Introduce yourself - background and what you hope to bring the Stakeholder Group? What do you think is the biggest challenge facing the energy industry in the next five years?
10:50 – 11:00	4	Safety Moment Customer Moment
11:00 – 11:15		BREAK
11:15 – 11:50	5	RIIO-T2 Overall RIIO-T2 programme How National Grid has interpreted the guidance to construct a framework for the Group to work from Ofgem – Set expectation of the process and the Group
11:50 – 12:30	6	Way of Working – Part 1 Our hopes and fears Understand the purpose of this group
12:30 – 13:00		LUNCH
13:00 – 14:10	7	Way of Working – Part 2 Objectives and outcomes Create a Stakeholder Group charter
14:10 – 14:30	8	Governance and Logistics Agree (i) Terms of Reference and (ii) Challenge log Agree logistics for Stakeholder Group Onboarding options
14:30 – 14:40		BREAK
14:40 – 15:00	9	Introduction from Nicola Shaw, National Grid UK Executive Director
15:00 – 15:45	10	Our approach to direct stakeholder engagement Overall engagement approach, including best practice adopted 'Listen' phase outcomes Prioritisation Topic scopes Decision-making framework Engagement log
15:45 – 16:00	11	Review Stakeholder Group forward agenda
16:00 – 16:15	12	AOB
16:15 – 16:30	13	Closed session without National Grid representatives